



Coming soon—your statement is moving online!

You currently have the ability to view your account statement online at any time. And beginning with first quarter 2021 statements, you'll receive an email notice letting you know that your quarterly statement is available online.

Paper statements will no longer be mailed to your address on file. You must be registered online to access your quarterly statement and have a valid email address on file to receive notifications.

Online statements provide a fast, secure, and convenient way to review your quarterly statements from John Hancock.

- **Fast**—An email notification is sent to you as soon as your statements are updated, so keep your email address up to date on myplan.johnhancock.com.
- **Secure**—Only you can access your statements through our secure website, myplan.johnhancock.com.
- **Convenient**—You have access to 24 months of historical statements, including detailed transaction activity history.

Register and secure your online account today!

Log on to myplan.johnhancock.com to set up your online profile. If it's your first visit, choose "Register now." Remember to include your email address and mobile phone number to get your statement notification emails and to help stay informed about important plan and security updates, as well as transaction activity.

For future statements, look for the email notification in your inbox telling you that your statement is available online.



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NOT FDIC INSURED. MAY LOSE VALUE. NOT BANK GUARANTEED.

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Need a paper statement?

Log in to your account at myplan.johnhancock.com and print a statement for a specific time period that you choose or get a copy of your most recent quarterly statement. You can also change your delivery preferences at any time by phone or online:

- 1 Go to "My Profile, Beneficiaries and Settings" from the "Quicklinks" menu
- 2 Choose "Delivery settings"
- 3 Select the button for how you want to receive your statement

Questions?

Contact a John Hancock representative at 833-38-UNION (or 833-388-6466).

Representatives are available from 8:00 A.M. to 10:00 P.M., Eastern time, on New York Stock Exchange business days.